



## **STATEMENT OF OUR BUSINESS PHILOSOPHY**

D.J. Batchen Pty. Ltd. is committed to supplying high quality products and services that meet our customers' specified requirements. These shall be safe and easy to use, at an affordable price, to both domestic and international markets.

We understand that to remain competitive we must continually improve and add to those products and services. We will do this by constantly assessing our company quality objectives, designs, work practices and training of our workforce to improve productivity, eliminate defects, minimise waste, identify and address risks, and increase safety for staff and our customers. We are committed to meeting the requirements of AS/NZS ISO 9001:2016 by maintaining and improving our quality management system.

It is our policy to achieve the above in a sustainable manner with minimal impact on the environment. The company will comply with all relevant international and domestic standards and laws. We strive to keep a balance between social, economic and environmental requirements. We believe in a culture of communication, commitment, creativity, productivity, and responsibility that enhances the lives of our employees and customers.

James Batchen  
Managing Director  
D.J. Batchen Pty. Ltd.